



# 30 DAY MONEY-BACK PERFORMANCE GUARANTEE

VALID FROM JANUARY 1, 2023 - DECEMBER 31, 2023\*

REVISED JANUARY 31, 2023



If you are not completely satisfied with the performance of your new qualifying Maytag® appliance(s), Whirlpool Canada LP will take it back and refund the full purchase price. Full purchase price includes applicable taxes but **excludes** finance charges, any costs incurred in connection with removal of the previous appliance and/or the cost of delivery and installation of the qualifying Maytag® appliance(s).

**How to Redeem:** within 30 days of the delivery of a qualifying Maytag® appliance, complete the below claim form (also available on [Maytag.ca](http://Maytag.ca)), and call Whirlpool Canada at **1-800-807-6777** to initiate your claim. LATE SUBMISSIONS WILL NOT BE ACCEPTED.

\* Whirlpool Canada LP may terminate, suspend, or amend any part of this entire Program at any time without prior notice. Not valid for bulk or multi-unit sales to apartments, condominiums or subdivisions or second channel purchases. All claims are subject to audit.

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You may obtain a printable copy of this certificate at [maytag.ca](http://maytag.ca)

**IMPORTANT:** A copy of the dated sales receipt indicating delivery date must be attached to this form.

I understand my purchase of a qualifying new Maytag® appliance from an authorized Canadian Maytag appliance retail dealer includes a 30 Day Money-Back Performance Guarantee. If I am not completely satisfied with the performance of my new Maytag Appliance, Whirlpool Canada LP will refund me the full purchase price and remove the appliance from my home, provided I initiate the claim within 30 days of receiving delivery. Full purchase price includes applicable taxes but **excludes** finance charges, any costs incurred in connection with removal of the previous appliance and/or the cost of delivery and installation of the qualifying Maytag® appliance(s).

WITHIN 30 Days from the delivery date, contact the Whirlpool Canada's Maytag Customer Experience Centre toll-free at 1-800-807-6777 to initiate the process for your 30 Day Money-Back Performance Guarantee claim. Offer is available to Canadian residents only. Whirlpool Canada LP is not responsible for lost, delayed, incomplete or damaged forms. All submitted proofs become the property of Whirlpool Canada LP and cannot be returned.

**EXCLUSIONS:** Accessories and second channel products are excluded and do not qualify for the 30 Day Money-Back Performance Guarantee. This Performance Guarantee is not valid on bulk or multi-unit sales to apartments, condominiums, subdivisions or wholesalers. Cosmetic damage including scratches, dents, chips, discolouration and other damage to the appliance finishes are excluded and do not qualify for the 30 Day Money-Back Performance Guarantee. Cosmetic damages must be reported within 30 days of delivery to Whirlpool Canada Service (1-800-807-6777) to schedule service and/or order parts.

Appliance Model Number \_\_\_\_\_ Appliance Serial Number \_\_\_\_\_

Customer Name \_\_\_\_\_

Street Address \_\_\_\_\_ Apt # \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Customer Signature \_\_\_\_\_

Date of Delivery (You are required to provide a sales receipt with delivery date.) \_\_\_\_\_

Your privacy is important to us. The information you provide will be used solely for the purposes of administering this Money-Back Performance Guarantee. Omission of any required information may delay processing or disqualify your request.

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